# **MANAN MEHTA**

# Senior Product Designer

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### **Professional Summary**

Senior Product Designer with 7+ years turning complex problems into simple, human-centered solutions. Blending UX strategy, research, and pixel-perfect design to craft products that not only work—but delight.

### **Design and Research Skills**

- User Experience Design
- Product design
- Interaction Design
- Wireframing
- Prototyping
- Storyboarding
- Product Strategy

- Design Systems
- Design Thinking
- User Research
- Card Sorting
- Heuristic Evaluation
- Usability Testing
- User Interviews

- Affinity Mapping
- Heat map Analysis
- A/B Testing
- Analytics
- Conversion Rate Optimisation

### **Professional Experience**

### **Lead UX Designer**

Athem Financial Services

Oct 2023 - Dec 2024

- Designs user-friendly websites, boosting engagement for diverse audiences aged 21-65.
- Enhances accessibility, ensuring usability for a wide demographic.
- Leads R&D for tech-enabled financial products, aligning with user needs and market trends.

#### **UX** Designer

Elop Technology Feb 2022 - Aug 2022

- Collaborated with teams to optimize UX flows, boosting feature adoption by 25%.
- Redesigned cloud app UX, reducing friction significantly and enhancing retention.
- · Improved UI navigability, leading to a seamless experience and higher engagement.

#### **UX** Designer

Invenio Mar 2020 - Feb 2022

- Led UX redesign for eCommerce, boosting checkout conversion by 18% and reducing cart abandonment.
- Conducted UX research and competitor analysis, enhancing user engagement by 19%.
- Identified user pain points through research, improving design decisions and usability.

#### **Senior Brand Associate**

Ideatelabs Aug 2018 - July 2019

- Led user-focused design, boosting Bharti AXA's lead conversions by 9%.
- Applied user research, enhancing customer engagement by 13%.
- Improved information architecture for better user experience.
- Worked with teams to achieve a user-centered website redesign.

#### **Associate Client Servicing**

Digitas India Aug 2016 - April 2018

- Collaborated with teams to launch Jeep (FCA India) microsite, increasing bookings by 14%.
- Managed end-to-end projects, enhancing user experience and meeting stakeholder goals.
- · Improved tech project delivery through effective collaboration and problem-solving.

## **Tools**

- Figma
- Claude
- Adobe XD
- Balsamiq
- Mockups
- Slack
- Qualtrics
- Zoom
- Notion
- Shopify
- Generative Al
- UserTesting.com
- Google Analytics
- Confluence by JIRA

### **Education**

### **Bachelors in Management Studies**

University of Mumbai, India

# **Certifications**

### **Enterprise Design Thinking Practitioner**

IBM | 2021

### **UX/UI** Design

Designboat UI/UX School | 2019 - 2020

### **Introduction to Web Accessibility**

W3CX

# **Volunteering**

### Co - Founder - 'Kaagaz'

An initiative for the underprivileged | 2016 - 2018

### Volunteer - Bigger Than Life

Registered NGO for the upliftment of the slum kids | 2019 - 2020